



Washington State Association of Permit Technicians

2010
Fall Conference

October 11, 2010

Suncadia Resort

Cle Elum, Washington

WSAPT 2010 FALL SEMINAR REGISTRATION FORM

Name:											
Title:											
Jurisdiction:											
Address:											
City:					State:		Zip:				
Phone:		Day:			Extension:		Evening:				
Email: <i>required</i>											
WSAPT Member Since:				First Time Attendee:		Yes:		<input type="checkbox"/>	No:	<input type="checkbox"/>	
Certified Member:	Yes:	<input type="checkbox"/>	No:	<input type="checkbox"/>	List other Certifications:						
Are you interested in becoming a member of WSAPT?							Yes:		<input type="checkbox"/>	No:	<input type="checkbox"/>

If you have special dietary needs or accessibility needs please contact Marviel Garcia, Administration Co-Chair @ (509) 574-2364 / marivel.garcia@co.yakima.wa.us

ONE DAY SEMINAR FEE

\$65.00 WSAPT member / non-member \$100.00

WSAPT members may use the \$25 voucher if applicable

Mail Registration Form – Fee or Purchase

Order by September 17, 2010 To:

WSAPT Treasurer

Win Slota, Permit Technician
Clallam County Environmental Health Services
223 East 4th Street, Suite #14
Port Angeles, WA 98362-3015
360-417-2506, 360-417-2313 (Fax)

(no refunds after September 17th will be granted)

WSAPT Tax ID: 11-3772713

Included in your Registration:

- **Break Refreshments**
- **All work books/materials**

Lunch is on your own

Course Descriptions

Customer Service for Code Administration

Description: Customer service is the single most important factor in determining how successful an office is. It is the public's first contact with the building department. It also establishes the communication standards of an office's interaction with staff and other city departments. Interpersonal skills, which include one-to-one, telephone and e-mail, are just as necessary and important as the ability to explain basic code requirements to the public, read construction documents, maintain records and process permits. Customer service training should be viewed as an investment in excellence.

ICC/WSAPT Leadership Seminar

Description: The ICC/WSAPT Leadership seminar explains the need for effective leadership and how it applies to all organizations. Strong leadership in key positions is critical to the day to day operation of every governmental agency, and ICC Chapters. Effective leaders will achieve greater success overall and will find it easier to motivate members, co-workers and empower them to achieve greater productivity and better serve the public and WSAPT.

Conference Agenda

Registration

7:45 – 8:15 am

Business Meeting, Elections & Awards

8:15 – 9:15

Class Begins at 9:15

Lunch on your own

12:00 pm – 1:15 pm

Class Resumes

1:15 pm

Class Ends

4:30 pm

.6 Continuing Education Credits will be awarded to participants who complete the class

Hotel Information

Suncadia Resort

3600 Suncadia Trail

Cle Elum, WA 98922

1-866-904-6300 www.suncadia.com

Guest Rooms \$139 + tax for single or double and \$259 for one bedroom suite/ Additional \$20 room fee will also be charged to cover internet, access to pool, fitness center and parking at the resort (per day charge)
Check in time is 4:00pm / Check-out time is 11:00 am

Please make sure that your guests mention the "WA State Assoc. Permit Technicians" Room Block when making reservations. Only 10 rooms have been reserved at Suncadia for this conference
Hotel Registration Deadline: September 11, 2010

ALTERNATE HOTEL ACCOMODATIONS:

[Best Western Snowcap Lodge](#). 809 W Davis Street, Cle Elum, WA 98922-1086. Phone: 509-674-0200; Toll-free: 1-866-SNOWCAP; Fax: 509-674-2222.

[Stewart Lodge](#). 805 West 1st Street, Cle Elum, WA 98922. Phone: 509-674-4548; Toll-free: 1-877-233-5358; Fax: 509-674-5426.

[Cascade Mountain Inn](#). 906 E 1st Street, Cle Elum, WA 98922. Phone: 509-674-2380; Toll-free: 1-888-674-3975.

[Chalet Motel](#). 800 E 1st Street, Cle Elum, WA 98922. Phone: 509-674-5434; Fax: 509-674-5435.

Please contact these alternate accommodations for government rates. (All motels are less than 8 minutes from Suncadia)